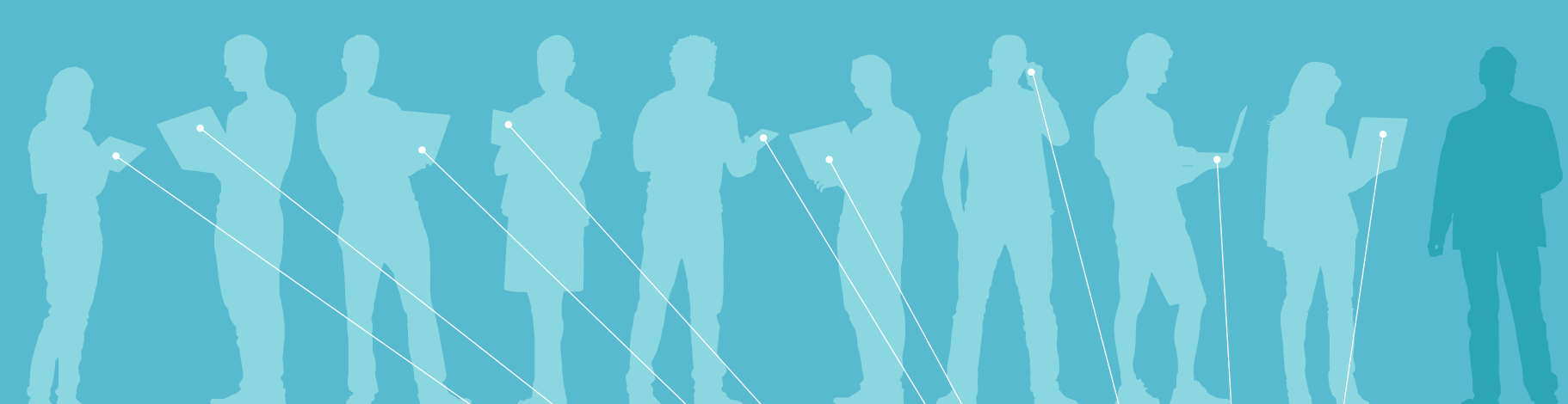


MAKE THE MOVE TO A COLLABORATIVE CONTACT CENTRE

ENGHOUSE INTERACTIVE:
MICROSOFT CONTACT CENTRE MADE EASY

9/10

employees say mobile tools and collaboration services have improved their productivity.



88%

of people consider it important to speak to an expert quickly when they contact an organisation.

CONTACT CENTRE COLLABORATION

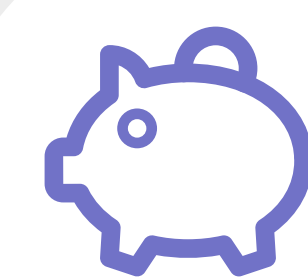
Businesses of all shapes and sizes are moving from traditional PBX to Unified Communications, integrating their contact centre for greater collaboration, enabling them to:



Provide a consistently outstanding customer experience, around the clock



Make life easier for hard-working agents and employees



Sweat your investments and save money on management

No one knows more about Microsoft Contact Centre and collaboration than **Enghouse Interactive**

ENGHOUSE INTERACTIVE

Your ideal contact centre migration vendor for Microsoft collaboration

“Our product portfolio and underlying infrastructure is designed to support migration. We get customers where they need to be, seamlessly and successfully.”

Alex Black,
CTO, Enghouse Interactive

As specialist contact centre providers, Enghouse Interactive can help you realise your vision for an agile communications infrastructure, and get there smoothly, swiftly and securely.

Platform-agnostic and accredited with the leading PBX and Unified Communications platforms, we'll maximise your existing technology investments to give you a 360-degree view of your customers.

Challenger, Gartner Magic Quadrant for Contact Centre Infrastructure

Reliable with over 35 years contact centre expertise

Platform agnostic, accredited with leading PBX and UC vendors

15,000+ customers
1 Billion interaction processed by day

600+ customers use our contact centres in a Microsoft environment

Microsoft Gold Partner – in top 1% of Microsoft's partner ecosystem

MAKING THE JOURNEY TOGETHER

We work closely alongside you and your Microsoft provider to assess your possible migration paths, choose the best option, then transition you smoothly – with minimal disruption to your existing operations.

HAVE IT YOUR WAY – MIGRATION PATHS



DEPLOYMENT OPTIONS

Whether you are looking for a true cloud platform, a managed service, an on premises deployment – or a mixture of any of these – we can help.



COLLABORATION

A fully integrated Enghouse-Microsoft contact centre extends the response capability of your business by allowing agents to seamlessly collaborate with non-contact centre staff to better serve customers and support your brand.

Digital transformation unifies your business with immediate, tangible results.

READY TO MAKE YOUR JOURNEY?

Find out how to more safely and easily migrate your Contact Centre to a Microsoft collaboration environment.